

## **CANCELLATION POLICY**

### **FIPP WORLD MEDIA CONGRESS; MADRID 2026**

We understand, plans change, life happens. This policy is designed to give you some breathing space if your schedule changes.

#### **FULL REFUND DEADLINE**

You can cancel your ticket for 100% refund until 30<sup>th</sup> June 2026, at 11:59 CET.

#### **PARTIAL REFUND WINDOW**

After 30<sup>th</sup> June 2026, refunds are only available within 24 hours of purchase and only until August 15<sup>th</sup> 2026.

No refunds will be issued after 15<sup>th</sup> August, except in cases of illness (with production of a medical certificate) or force majeure (supported by verifiable documentation).

In the unlikely event that the in person event is cancelled, for any reason, you will receive 100% refund of the cost of tickets.

#### **TRANSFER POLICY**

Can't make it but want to send someone in your place? No problem.

You can transfer your pass to a colleague or friend at no extra cost until 7<sup>th</sup> October 2026, at 5pm CET. Although transfers are possible after this date, we cannot guarantee a printed name pass.

Just reach out to us with the new attendee details and we'll take care of the rest.

#### **HOW TO CANCEL OR TRANSFER**

To cancel or transfer your ticket, just reply to your purchase confirmation email or contact us directly at [andrea.cooper@wan-ifra.org](mailto:andrea.cooper@wan-ifra.org)