

CANCELLATION POLICY

FIPP WORLD MEDIA CONGRESS; MADRID 2025

We understand, plans change, life happens. This policy is designed to give you some breathing space if your schedule changes.

FULL REFUND DEADLINE

You can cancel your ticket for 100% refund until 30th June 2025, at 11:59 CET.

PARTIAL REFUND WINDOW

After 30th June 2025, refunds are only available within 24 hours of purchase and only until August 15th 2025.

No refunds will be issued after 15th August.

In the unlikely event that the in person event is cancelled, for any reason, you will receive 100% refund of the cost of tickets.

TRANSFER POLICY

Can't make it but want to send someone in your place? No problem.

You can transfer your pass to a colleague or friend at no extra cost until Wednesday 15th October 2025, at 5pm CET. Although transfers are possible after this date, we cannot guarantee a printed name pass.

Just reach out to us with the new attendee details and we'll take care of the rest.

HOW TO CANCEL OR TRANSFER

To cancel or transfer your ticket, just reply to your purchase confirmation email or contact us directly at info@fipp.com